



Department of Veterans Affairs

2025 Fall Training Agenda Veteran Service Officers October 21 - 23, 2025

Stoney Creek Hotel
5291 Stoney Creek Ct
Johnston, IA 50131

	Start	End	Topics / Discussion	Presentor	CEU	Office / Organization
Tuesday						
10/21/2025	8:00	8:10	Open Ceremonies	Iowa Commissioners		IAVC Committee
	8:10	8:20	Introduction IDVA Staff	Todd Jacobus		IDVA Commandant
	8:20	8:30	HR / IVH Heads / Volunteering	Kelly Oetker		IVH Licensed Nurse
	8:30	8:40	Introduction of IVB / IVC Staff	Gavin Sandvig		Bureau Chief
	8:40	9:00	Vets Voting / Safe at Home / A250	Paul Pate	C	Iowa Sec. of State
	9:00	9:30	Skill Bridge/ Job Fairs/ Vet Connect	Jamie N / Harrison S	C	IowaWorks / HBI
	9:30	9:45	Break			
	9:45	10:00	Motor Vehicle Division	Angela Pinegar	(TBD)	Iowa DOT
	10:00	10:30	ESGR / USERRA	James Feese	C	ESGR
	10:30	11:30	Table / Treasure Hunt	Jessica Graves	C	Treasurers Office
	11:30	13:00	Lunch	Working Lunch		IACCVSO Association
	13:00	14:00	Food Bank Partnership(s)	Tami Nielsen	C	Food Bank of Iowa
	14:00	14:30	SBA / VBOC	Bradley Zaun	C	SBA - Regional Lead
	14:30	14:45	Break			
	14:45	15:30	Blind Services and resources	Connie Mendenhall	C	Iowa Dept for the Blind
	15:30	16:00	Red Cross (Peer to Peer)	Mike Seifer	C	Red Cross
Wednesday						
10/22/2025	8:00	8:15	Warrior Family Services Branch	Fernando Rosado		IA ARNG
	8:15	8:45	Prevention / Retirement	Maggie Passer	(TBD)	R3SP / Lyndsay Thrane
	8:45	9:15	Transition / Military One Source	Chad Cook	(TBD)	RCTAA / (Dozmen Lee)
	9:15	9:45	Life Counselor / Finance	Julie Ehrhardt	(TBD)	MFLC/ (Christine Smith)
	9:45	10:00	Break			
	10:00	10:30	Emergency Management	Allie Bright		IA Homeland Security
	10:30	11:00	Assessors Office	Raymond Armel	(TBD)	IA Assoc. of Assessors
	11:00	11:30	QRfup / 988 (Tentative)	Rameses Yebra	(TBD)	Mental Health App
	12:00	13:00	Lunch			
	13:00	13:30	AARP		C	AARP
	13:30	13:45	Iowa Select Farms	Laura Noehren	C	Deb & Jeff Foundation
	13:45	14:15	VADIP / FEDVIP	George Dunlap	C	Delta Dental
	14:15	14:30	Break			
	14:30	15:00	How to apply for a Trust Fund	Missy Miller	L	IDVA IVB
	15:00	15:30	DD214 / Grave Registration	Kevin House	L	IDVA IVB
	15:30	16:00	Resident Eligibility Website	Kevin / Missy		IDVA IVB
Thursday						
10/23/2025	8:00	8:45	CH 21 Open / Closed Meetings	Alexander Lee	C	Iowa Public Info Board
	8:45	9:30	CH22 Public Records	Alexander Lee	C	Iowa Public Info Board
	9:30	9:45	Break			
	9:45	10:45	Hiring Process / Dos and Do Nots	Paul Greufe	C	Greufe and Associates
	10:45	11:45	Budget Planning (Sandy Hysell)	Michelle Eisenman	C	ISAC County Auditors
	11:45	12:00	Closing Remarks / Released for Lunch	Gavin Sandvig	L	IDVA IVB/IVC Chief
	13:00	16:00	Newbie Q&A (For any to attend)	Ben Dales		Training / Education