

**IOWA ASSOCIATION OF COUNTY
VETERAN SERVICES - SPRING SCHOOL
April 15-17, 2025**

Tuesday April 15, 2025

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| 8:00 a.m. – 8:10 a.m. | Pledge of Allegiance, Chaplain's remarks, Association President's Opening Remarks |
| 8:10 a.m. – 8:30 a.m. | Introductions around the room (each person stands and introduces themselves), then new CVSOs stand to be recognized |
| 8:30 a.m. – 9:30 a.m. | Mock Veteran/CVSO Interview (Dan Green/Ray Chambers)
<i>(Note: Please take notes during the Mock Interview for case building)</i> |
| 9:30 a.m. – 9:45 a.m. | Break |
| 9:45 a.m. – 10:30 a.m. | Commence Case Building discussions and build an Application(s) based upon the Veteran interview. (Dan Green, Ray Chambers, Nick Praska) |
| 10:30 a.m. – 11:30 a.m. | You have now received a VA Decision on this Claim – Digest the Decision (Dan Green, Ray Chambers, Nick Praska) |
| 11:30 a.m. – 1:30 p.m. | <i>Working Lunch (IACCVSO Meeting)</i> – (Lunch Provided by Association) |
| 1:30 p.m. – 2:15 p.m. | County Reports Discussion (Quarterly & Annual Reports, Monthly Agendas & Minutes, Claim Tracking) – Small, Medium and Large Counties (Patty Hamann) |
| 2:15 p.m. – 3:15 p.m. | Special Monthly Compensation (Dan Green) |
| 3:15 p.m. – 3:30 p.m. | Break |
| 3:30 p.m. – 4:15 p.m. | Vet Center Director – Overview and Interview processes (Courtney Boller – Cedar Rapids Vet Center Director) |
| 4:15 p.m. – 4:30 p.m. | Daily Closing remarks from Association President (Patty Hamann) |
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| 5:00 p.m. – 8:00 p.m. | Association Social Event (light food provided) |
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**IOWA ASSOCIATION OF COUNTY
VETERAN SERVICES - SPRING SCHOOL
April 15-17, 2025**

Wednesday April 16, 2025

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| 8:00 a.m. – 8:15 a.m. | Pledge of Allegiance, Chaplain's remarks, Association President's Remarks |
| 8:15 a.m. – 9:15 a.m. | Legislative Changes/New Rating Changes going into effect April 2025 (Amy Kretkowski) |
| 9:15 a.m. – 9:30 a.m. | Break |
| 9:30 a.m. – 10:30 a.m. | VA Appeal Process (Amy Kretkowski) |
| 10:30 a.m. – 11:30 a.m. | Recent Court Cases – and how to use them (Amy Kretkowski) |
| 11:30 a.m. – 1:00 p.m. | Lunch (Provided by the Association) |

Our afternoon will be comprised of unique case scenarios, SC Applications, Supplemental/HLRs, how to use the M-21 to verify VA decisions. Participation is encouraged. This session of the Training Event will be led by your District Presidents and the Class will be pared down into small groups!

(Remainer of the Day will be smaller groups to work Scenario Cases)

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| 1:00 p.m. – 1:25 p.m. | Scenario -1 Case Discussions (small working groups) |
| 1:25 p.m. – 1:40 p.m. | Group Discussions on Case #1 (Lead by Jenni Olson) |
| 1:40 p.m. – 1:55 p.m. | Break |
| 1:55 p.m. – 2:20 p.m. | Scenario -2 Case Discussions (Small Working groups) |
| 2:20 p.m. – 2:45 p.m. | Group Discussions on Case #2 (Lead by Jenni Olson) |
| 2:45 p.m. – 3:00 p.m. | Break |
| 3:00 p.m. – 3:15 p.m. | Scenario washup discussion (overall) (Patti Hamann) |
| 3:15 p.m. – 3:45 p.m. | Fiduciary Process (Milwaukee VA Fiduciary Hub) |
| 3:45 p.m. – 4:15 p.m. | Iowa Legal Aid (Iowa Legal Aid Office – Emily Weiss) |
| 4:15 p.m. – 4:30 p.m. | Daily Closing Remarks from Association President (Patti Hamann) |

**IOWA ASSOCIATION OF COUNTY
VETERAN SERVICES - SPRING SCHOOL
April 15-17, 2025**

Thursday April 17, 2025

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| 8:00 a.m. – 8:10 a.m. | Pledge of Allegiance, Chaplain's remarks, Association President's Remarks |
| 8:10 a.m. – 8:40 a.m. | Veteran Service Agencies (American Legion, VFW, DAV, VVA, etc) |
| 8:40 a.m. – 9:00 a.m. | Iowa Veteran Trust Fund Updates and Insight (Joella Perry - ICVA/Missy Miller - IDVA) |
| 9:00 a.m. – 9:30 a.m. | Des Moines Regional Office Director update (Tracie Pinkston) |
| 9:30 a.m. – 10:00 a.m. | Iowa Department of Veteran Affairs update (Todd Jacobus/Gavin Sandvig/Kevin House/etc.) |
| 10:00 a.m. – 10:30 a.m. | County VSO/Commissioner Relationships (Patti Hamann) |
| 10:30 a.m. – 11:15 a.m. | County Veteran Affairs Office Budgets/Office Organization/GDX Report/Graves Reports/etc. (Patti Hamann & Jenni Olson) |
| 11:15 a.m. – 11:30 p.m. | Closing Training Day comments (Patti Hamann, & Jenni Olson) |

(Note: A survey will be sent out within a week of training completion seeking your comments and suggestions).

**Everyone please travel safely back to your
respective Counties and we will look
forward to all of our next Training
Opportunities!!**

NACVSO Continuing Education Unit Report Form

This Form is Fillable

Complete this form and send to the Assistant National Service Director (NSD) nacvso.ceu@nacvso.org

Last Name		First Name		State	Iowa-Spring	Year
				County		2025

Continuing Education Activities - Minimum 16 Hours

Claim Development Comp/Pen, NSC and Survivors Pension, DIC, Secondary Condition, TDIU, Presumptive Conditions, SMC Rating, Other.	4/15/25	1.0	Special Monthly Compensation
	4/15/25	1.0	Mock Veteran Interview
	4/15/25	1.25	SC Mock Case Building
	4/15/25	1.0	Case Development from Decision
	4/16/25	2.75	SC Case Scenarios
		0	
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NOD and Appeals – Minimum 1 Hour	Date of training	Hours of Training	Topic/Remarks
	4/15/25	1.0	VA Appeal Processes
Total Hours of NOD and Appeals		1	

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Resources and References (i.e. Title USA 38 CFR – M21/M21R, Regional office updates/trends, Department of Military Affairs - Service Organizations) Mental Health Issues, Home Loan Guarantee Program, Education, Death Benefits, Women's Issues, Debt Management, Insurance, Retiree Issues/CRDP/CRSC, Environmental Exposure, Homeless Veterans , Suicide, State and Local Veteran Programs, Employment Resources, Social Security Admin. & Medicaid, Reserve and Natl. Guard Issues, Records (Discharges and Upgrades), Other.	4/16/25	1.0	Legislative Changes to Ratings
	4/15/25	.75	County Reports Discussion (Quarter
	4/15/25	.75	Vet Center Overview
	4/16/25	.5	Fiduciary Process
	4/16/25	.5	Iowa Legal Aid for Veterans
	4/17/25	.5	County VSO/Commissioner Relationship
	4/17/25	.75	State/County Reports
	4/17/25	.5	Veteran Service Agencies Discussion
	4/17/25	.25	Iowa Trust Fund Discussion
	4/17/25	.5	Des Moines RO Update
	4/17/25	.5	IDVA State Updates
	4/16/25	1.0	Recent Court Cases - how to use them

Total Hours of NOD and Appeals		1	
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		NACVSO Use Only		
		Total Hours	15.5	Accepted Yes No
		Reviewer Initials/Date		
Signature	Date			

To maintain accreditation with NAVCSO, CEU's must total 16 hours minimum.

It is the member's responsibility to maintain a copy for their own record.

NACVSO CEU Form 1.1 February 2017